



# UL Lafayette IT Strategic Plan, 2015-2020

<b>Mission Statement</b>	<p>It is our mission to implement, monitor, manage, and maintain information technology resources (such as the campus data network, telephone system, computer systems, computer labs, and servers) at the University of Louisiana at Lafayette in support of the primary University functions of instruction, research, and public service. Additionally, we offer centralized support, training, and consulting services related to the technology provided to our campus community.</p> <p>The Office of Information Technology is one of the primary divisions at the University of Louisiana at Lafayette reporting to the Vice President for Administration and Finance. Its' more than 60 employees in four departments include programmers, systems analysts, consultants, system and network administrators, operators, security professionals, and service support personnel.</p>				
	<p><b>Vision</b></p> <p>UL Lafayette will have an open, secure, integrated, and state-of-the-art Information Technology environment. It will be supported by an accessible, adaptable, reliable and sustainable infrastructure and services that support excellence in teaching, research, scholarship, and public service.</p>				
<b>Strategic Goals and Objectives</b>	<b>Goal I: Talent Management</b>	<b>Goal II: Technology Enhanced Academic and Support Facilities</b>	<b>Goal III: Service Management</b>	<b>Goal IV: Information Technology Infrastructure</b>	<b>Goal V: Information Technology Governance</b>
	<p>Work with Human Resources to develop processes and procedures designed to attract, develop, motivate, and retain well-trained, productive, and engaged information technology staff.</p>	<p>Provide the University teaching, learning and research community with the facilities, technologies, resources, and administrative solutions necessary for recognition as an eminent major research university.</p>	<p>Create, develop, deploy and manage meaningful enterprise services that produce business value that matters.</p>	<p>Establish a sustainable, scalable, secure, robust, and reliable Information Technology infrastructure that enables a positive and consistent technology experience for all users.</p>	<p>Develop information technology policies, procedures, and practices that efficiently and effectively manage Information Technology assets and meet the technology needs, goals, and objectives of the university.</p>

## Principles that Guide Action

Technology services will support and encourage teaching, learning, research, and interdisciplinary collaboration



Technology choices will be packaged and consist of all the necessary elements for the adoption and best use of the service, including training, support, appropriate funding, and accessibility



Technology choices will favor solutions offered that are standards-based, requirements-driven, sustainable, robust, and if mission-critical, redundant and resilient



Technology choices will leverage the overall buying power of the University and will work together to limit duplicative or outdated services so that investments can be redirected toward new technology needs



Systems will make their data available for other processes whenever possible, while respecting limits required for personal privacy, regulatory compliance, and Information Technology security

## University Strategic Plan

Student experience as it contributes to academic success

Faculty resources to facilitate teaching, research and service

Research resources that support cutting-edge research and insightful scholarship

Governance structure that will improve the capacity for prioritization of academic services of University