

## Demographics

<b>Gender</b>		<b>N</b>	<b>%</b>	<b>Current Class Load</b>		<b>N</b>	<b>%</b>
Female		799	65.82%	Full-time		1084	85.15%
Male		415	34.18%	Part-time		189	14.85%
Total		1214	100.00%	Total		1273	100.00%
No Response		183		No Response		124	

  

<b>Age</b>		<b>N</b>	<b>%</b>	<b>Class Level</b>		<b>N</b>	<b>%</b>
18 and under		78	6.24%	Freshman		191	15.28%
19 to 24		735	58.85%	Sophomore		153	12.24%
25 to 34		239	19.14%	Junior		203	16.24%
35 to 44		111	8.89%	Senior		455	36.40%
45 and over		86	6.89%	Special student		3	0.24%
Total		1249	100.00%	Graduate/Professional		214	17.12%
No Response		148		Other class level		31	2.48%
				Total		1250	100.00%
				No Response		147	

  

<b>Ethnicity/Race</b>		<b>N</b>	<b>%</b>	<b>Current GPA</b>		<b>N</b>	<b>%</b>
Alaskan Native		0	0.00%	No credits earned		14	1.07%
American Indian		8	0.60%	1.99 or below		15	1.15%
Asian		64	4.82%	2.0 - 2.49		85	6.52%
Black/African-American		191	14.37%	2.5 - 2.99		250	19.17%
Hispanic or Latino (and Puerto Rican)		43	3.24%	3.0 - 3.49		399	30.60%
Native Hawaiian or Pacific Islander		0	0.00%	3.5 or above		541	41.49%
White/Caucasian		949	71.41%	Total		1304	100.00%
Multi-racial		41	3.09%	No Response		93	
Other race		33	2.48%				
Total		1329	100.00%				
No Response		68					

  

<b>Current Enrollment Status</b>		<b>N</b>	<b>%</b>	<b>Educational Goal</b>		<b>N</b>	<b>%</b>
Day		1197	89.73%	Associate degree		18	1.35%
Evening		118	8.85%	Bachelor's degree		947	70.83%
Weekend		19	1.42%	Master's degree		192	14.36%
Total		1334	100.00%	Doctorate or professional degree		150	11.22%
No Response		63		Certification (initial/renewal)		13	0.97%
				Self-improvement/pleasure		2	0.15%
				Job-related training		6	0.45%
				Other educational goal		9	0.67%
				Total		1337	100.00%
				No Response		60	

## Demographics

<b>Employment</b>	<b>N</b>	<b>%</b>	<b>Plan to Transfer</b>	<b>N</b>	<b>%</b>
Full-time off campus	275	20.16%	Yes I plan to transfer	114	9.12%
Part-time off campus	463	33.94%	No I do not plan to transfer	1136	90.88%
Full-time on campus	94	6.89%	Total	1250	100.00%
Part-time on campus	185	13.56%	No Response	147	
Not employed	347	25.44%			
Total	1364	100.00%			
No Response	33				
			<b>Organization Memberships</b>	<b>N</b>	<b>%</b>
			No organization memberships	615	45.35%
			One or two organization memberships	545	40.19%
			Three or four organization memberships	151	11.14%
			Five or more organization memberships	45	3.32%
			Total	1356	100.00%
			No Response	41	
<b>Current Residence</b>	<b>N</b>	<b>%</b>	<b>Tuition Source</b>	<b>N</b>	<b>%</b>
Residence hall	207	15.28%	Scholarships	294	21.32%
Fraternity/Sorority	2	0.15%	Financial aid	556	40.32%
Own house	306	22.58%	Family contributions	238	17.26%
Rent room or apt off campus	428	31.59%	Self support	236	17.11%
Parent's home	363	26.79%	Other tuition source	55	3.99%
Other residence	49	3.62%	Total	1379	100.00%
Total	1355	100.00%	No Response	18	
No Response	42				
			<b>Institution Question</b>	<b>N</b>	<b>%</b>
<b>Residence Classification</b>	<b>N</b>	<b>%</b>	Campus item - Answer 1	0	0%
In-state	1102	86.09%	Campus item - Answer 2	0	0%
Out-of-state	96	7.50%	Campus item - Answer 3	0	0%
International (not U.S. citizen)	82	6.41%	Campus item - Answer 4	0	0%
Total	1280	100.00%	Campus item - Answer 5	0	0%
No Response	117		Campus item - Answer 6	0	0%
			Total	0	100.00%
			No Response	1397	
<b>Institution Was My</b>	<b>N</b>	<b>%</b>			
1st choice	958	70.49%			
2nd choice	299	22.00%			
3rd choice or lower	102	7.51%			
Total	1359	100.00%			
No Response	38				
<b>Did Transfer Here</b>	<b>N</b>	<b>%</b>			
Yes transferred here	352	27.27%			
No did not transfer here	939	72.73%			
Total	1291	100.00%			
No Response	106				

## Demographics

<b>Institution Question 2</b>	<b>N</b>	<b>%</b>			
Campus item 2 - Answer 1	0	0%	1550: CSci, Computer Engineering	2	0.15%
Campus item 2 - Answer 2	0	0%	1560: CSci, Information Technology	7	0.52%
Campus item 2 - Answer 3	0	0%	1580: CSci, Scientific Computing	1	0.07%
Campus item 2 - Answer 4	0	0%	1590: CSci, Video Game Design & Dev	6	0.44%
Campus item 2 - Answer 5	0	0%	1600: Curriculum and Instruction	5	0.37%
Campus item 2 - Answer 6	0	0%	1610: Dance	2	0.15%
Total	0	100.00%	1620: Dietetics	4	0.30%
No Response	1397		1640: Digital Media Technology	2	0.15%
			1650: Doctor of Nursing Practice	3	0.22%
			1670: Early Childhood - Grades PK-3	24	1.78%
			1690: Economics	4	0.30%
<b>Group Code</b>	<b>N</b>	<b>%</b>	1710: Educational Leadership	6	0.44%
1010: Accounting	57	4.23%	1720: Educational Leadership Ed.D.	25	1.85%
1020: Add Cert, Spec Educ, Early Int	5	0.37%	1730: Elec Engr, Computer Engr	4	0.30%
1040: Add Certification in Education	4	0.30%	1750: Electrical Engineering	22	1.63%
1070: Alt Cert, Business Education	2	0.15%	1780: Elementary Educ - Grades 1-5	15	1.11%
1080: Alt Cert, Early Childhood PK-3	3	0.22%	1790: Engineering, Chemical Option	3	0.22%
1090: Alt Cert, Elementary 1-5	6	0.44%	1800: Engineering, Civil Option	4	0.30%
1130: Alt Cert, French Education	1	0.07%	1810: Engineering, Mechanical Opt	11	0.82%
1140: Alt Cert, Health&Physical Educ	2	0.15%	1820: Engineering, Petroleum Opt	12	0.89%
1150: Alt Cert, Instrumental Music	1	0.07%	1830: English	44	3.26%
1170: Alt Cert, Middle School 4-8	1	0.07%	1840: English Education- Grades 6-12	3	0.22%
1260: Anthropology	6	0.44%	1870: Environmental Quality	1	0.07%
1270: Appl Language & Speech Science	3	0.22%	1880: Environmental Science	1	0.07%
1280: Architectural Studies	1	0.07%	1890: Exec Masters of Business Admin	1	0.07%
1290: Architecture	6	0.44%	1920: Family Nurse Practitioner	7	0.52%
1320: Athletic Training	11	0.82%	1950: Finance	12	0.89%
1360: Bio Resources / Diversity	2	0.15%	1960: Finance, Insurance & Risk Mgmt	2	0.15%
1370: Biology	67	4.97%	1990: French	1	0.07%
1390: Biology, Environ&Evolutionary	11	0.82%	2000: Gen Studies, Applied Sciences	17	1.26%
1410: Business Informatics	9	0.67%	2010: Gen Studies, Arts and Human	9	0.67%
1420: Chemical Engineering	21	1.56%	2020: Gen Studies, Behavioral Sci	20	1.48%
1430: Chemical Engineering MSE	2	0.15%	2030: Gen Studies, Natural Sciences	2	0.15%
1440: Chemistry	5	0.37%	2040: General Science Educ - Gr 6-12	1	0.07%
1450: Child and Family Studies	16	1.19%	2060: Geology	9	0.67%
1460: Civil Engineering	13	0.96%	2090: Health Care Administration	1	0.07%
1490: Communication	16	1.19%	2100: Health Informatics	1	0.07%
1500: Computer Engineering	7	0.52%	2110: Health Information Management	8	0.59%
1510: Computer Science	24	1.78%	2120: Health Services Administration	9	0.67%
1520: Counselor Education	5	0.37%	2130: High School - Dual Enrollment	1	0.07%
1530: Criminal Justice	20	1.48%	2140: History	14	1.04%
1540: CSci, Cognitive Science	3	0.22%	2150: Hospitality Management	11	0.82%

## Demographics

2160: Individualized Informatics	1	0.07%	2860: Pre-Dental Hygiene	4	0.30%
2170: Industrial Design	2	0.15%	2880: Pre-Pharmacy Two Year Transfer	1	0.07%
2180: Industrial Technology	33	2.45%	2890: Professional Land/Resource Mgm	5	0.37%
2200: Interior Design	4	0.30%	2900: Professional Writing	2	0.15%
2220: Kinesiology - Grades K-12	1	0.07%	2910: Psychology	57	4.23%
2230: Kinesiology, Exercise Science	43	3.19%	2920: Public Relations	7	0.52%
2240: Kinesiology, Hlth Promotion	7	0.52%	2940: SCED, Biology Education	2	0.15%
2250: Kinesiology, Sports Management	6	0.44%	2980: SCED, English Education	5	0.37%
2270: Linguistics	1	0.07%	2990: SCED, General Science Educ	1	0.07%
2280: Management	58	4.30%	3000: SCED, Mathematics Education	3	0.22%
2300: Marketing	28	2.08%	3020: SCED, Social Studies Education	2	0.15%
2310: Mass Comm-Advertising Sequence	6	0.44%	3040: SCND ED & SPEC ED M/MOD GR6-12	1	0.07%
2320: Mass Comm-Broadcasting Seq	4	0.30%	3050: Social Studies Educ - Gr 6-12	6	0.44%
2330: Mass Comm-Journalism Sequence	2	0.15%	3060: Sociology	17	1.26%
2340: Mass Communication	1	0.07%	3080: Special Education MM - Gr 1-12	1	0.07%
2350: Masters of Business Admin	19	1.41%	3100: Speech Pathology/Audiology	26	1.93%
2360: Masters Plus 30	1	0.07%	3120: Systems Administration	2	0.15%
2370: Mathematics	11	0.82%	3140: Theatre	2	0.15%
2380: Mathematics Educ - Grades 6-12	4	0.30%	3180: Visual Arts	23	1.70%
2390: Mechanical Engineering	29	2.15%	3190: Vocal Music Educ - Grades K-12	1	0.07%
2400: Mechanical Engineering MSE	1	0.07%	3200: Web Design	1	0.07%
2410: Microbiology	1	0.07%	Total	1349	100.00%
2420: Middle School - Grades 4-8	3	0.22%	No Response	48	
2450: Modern Languages, Francophone	1	0.07%			
2510: Moving Image Arts	6	0.44%			
2550: Music	4	0.30%			
2560: Music Educ, Instrumental	7	0.52%			
2580: Music, Jazz Studies	3	0.22%			
2590: Music, Music Media	2	0.15%			
2600: Music, Performance	4	0.30%			
2620: Music, Theory and Composition	2	0.15%			
2650: Nursing	135	10.01%			
2670: Online Nursing RN to BSN	28	2.08%			
2680: Organizational Communication	2	0.15%			
2690: Performing Arts	1	0.07%			
2700: Petroleum Engineering	27	2.00%			
2710: Petroleum Engineering MSE	1	0.07%			
2760: Ph.D. Systems Engineering PETE	1	0.07%			
2780: Physics	3	0.22%			
2810: Political Science	11	0.82%			
2820: Political Science - Pre-Law	7	0.52%			
2830: Post Baccalaureate	1	0.07%			
2850: Pre Vet Two Year Transfer	1	0.07%			

## **Strategic Planning Overview**

### **Strengths and Challenges**

#### **Strengths**

- 21. My academic advisor is knowledgeable about requirements in my major.
- 3. The campus is safe and secure for all students.
- 46. Campus item: My online courses are easy to navigate.
- 16. My academic advisor is available when I need help.
- 31. Students are made to feel welcome here.
- 40. Faculty are usually available to students outside of class (during office hours, by phone or by e-mail).

#### **Challenges**

- 36. The quality of instruction I receive in most of my classes is excellent.
- 23. I am able to register for classes I need with few conflicts.
- 17. There are sufficient courses within my program of study available each term.
- 41. Tuition paid is a worthwhile investment.
- 32. Faculty provide timely feedback about my academic progress.
- 14. Faculty are fair and unbiased in their treatment of individual students.
- 8. Financial aid awards are announced in time to be helpful in college planning.
- 2. Registration processes and procedures are convenient.
- 50. Campus item: My academic advisor has discussed my career interests and post-graduation plans with me.

## **Strategic Planning Overview Benchmarks**

### **Higher Satisfaction vs. National Four-Year Publics Form B**

- 21. My academic advisor is knowledgeable about requirements in my major.
- 28. Security staff respond quickly to calls for assistance.
- 24. I receive the help I need to apply my academic major to my career goals.
- 16. My academic advisor is available when I need help.
- 31. Students are made to feel welcome here.
- 40. Faculty are usually available to students outside of class (during office hours, by phone or by e-mail).

### **Lower Satisfaction vs. National Four-Year Publics Form B**

- 4. The content of the courses within my major is valuable.
- 36. The quality of instruction I receive in most of my classes is excellent.
- 23. I am able to register for classes I need with few conflicts.
- 41. Tuition paid is a worthwhile investment.
- 32. Faculty provide timely feedback about my academic progress.
- 14. Faculty are fair and unbiased in their treatment of individual students.
- 8. Financial aid awards are announced in time to be helpful in college planning.
- 1. The campus staff are caring and helpful.
- 2. Registration processes and procedures are convenient.

### **Higher Importance vs. National Four-Year Publics Form B**

- 21. My academic advisor is knowledgeable about requirements in my major.
- 28. Security staff respond quickly to calls for assistance.
- 31. Students are made to feel welcome here.
- 10. My academic advisor helps me set goals to work toward.
- 8. Financial aid awards are announced in time to be helpful in college planning.
- 15. Computer labs are adequate and accessible.
- 5. Administrators are available to hear students' concerns.

**Institutional Summary**  
**Scales: In Order of Importance**

Scale	University of Louisiana at Lafayette - SSI			National Four-Year Publics Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
Academic Advising Effectiveness	6.49	5.55 / 1.40	0.94	6.35	5.40 / 1.35	0.95	0.15 ***
Instructional Effectiveness	6.46	5.36 / 1.20	1.10	6.37	5.41 / 1.10	0.96	-0.05
Safety and Security	6.43	4.82 / 1.32	1.61	6.25	5.06 / 1.23	1.19	-0.24 ***
Registration Effectiveness	6.42	4.86 / 1.41	1.56	6.34	5.05 / 1.29	1.29	-0.19 ***
Student Centeredness	6.41	5.20 / 1.31	1.21	6.25	5.25 / 1.24	1.00	-0.05
Campus Climate	6.39	5.40 / 1.16	0.99	6.24	5.39 / 1.11	0.85	0.01
Campus Services	6.36	5.64 / 1.11	0.72	6.18	5.46 / 1.08	0.72	0.18 ***
Recruitment and Financial Aid Effectiveness	6.26	4.96 / 1.47	1.30	6.07	5.07 / 1.30	1.00	-0.11 **
Campus Life	6.16	4.82 / 1.49	1.34	6.03	4.84 / 1.42	1.19	-0.02

\* Difference statistically significant at the .05 level  
 \*\* Difference statistically significant at the .01 level  
 \*\*\* Difference statistically significant at the .001 level

National Group Means are based on 18331 records.

## Institutional Summary

### Items: In Order of Importance

Item	University of Louisiana at Lafayette - SSI			National Four-Year Publics Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
21. My academic advisor is knowledgeable about requirements in my major.	6.70	5.95 / 1.57	0.75	6.53	5.72 / 1.58	0.81	0.23 ***
4. The content of the courses within my major is valuable.	6.66	5.44 / 1.53	1.22	6.53	5.53 / 1.40	1.00	-0.09 *
3. The campus is safe and secure for all students.	6.65	5.77 / 1.26	0.88	6.50	5.82 / 1.32	0.68	-0.05
36. The quality of instruction I receive in most of my classes is excellent.	6.65	5.38 / 1.54	1.27	6.54	5.47 / 1.42	1.07	-0.09 *
23. I am able to register for classes I need with few conflicts.	6.60	4.86 / 1.95	1.74	6.53	5.01 / 1.81	1.52	-0.15 **
47. Campus item: My academic advisor listens closely to my concerns and questions.	6.58	5.73 / 1.69	0.85				
17. There are sufficient courses within my program of study available each term.	6.56	4.96 / 1.83	1.60	6.48	4.97 / 1.76	1.51	-0.01
28. Security staff respond quickly to calls for assistance.	6.56	5.69 / 1.60	0.87	6.28	5.36 / 1.55	0.92	0.33 ***
24. I receive the help I need to apply my academic major to my career goals.	6.54	5.48 / 1.62	1.06	6.46	5.39 / 1.54	1.07	0.09 *
41. Tuition paid is a worthwhile investment.	6.54	4.83 / 1.87	1.71	6.49	5.16 / 1.67	1.33	-0.33 ***
32. Faculty provide timely feedback about my academic progress.	6.53	5.13 / 1.68	1.40	6.40	5.23 / 1.55	1.17	-0.10 *
46. Campus item: My online courses are easy to navigate.	6.53	5.81 / 1.50	0.72				
48. Campus item: My academic advisor informs me of important deadlines.	6.53	5.32 / 1.92	1.21				
49. Campus item: My academic advisor helps me when I have academic difficulties.	6.53	5.40 / 1.94	1.13				
16. My academic advisor is available when I need help.	6.52	5.77 / 1.64	0.75	6.39	5.51 / 1.61	0.88	0.26 ***

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## Institutional Summary

### Items: In Order of Importance

Item	University of Louisiana at Lafayette - SSI			National Four-Year Publics Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
14. Faculty are fair and unbiased in their treatment of individual students.	6.50	5.25 / 1.66	1.25	6.39	5.35 / 1.53	1.04	-0.10 *
31. Students are made to feel welcome here.	6.49	5.93 / 1.38	0.56	6.30	5.54 / 1.47	0.76	0.39 ***
40. Faculty are usually available to students outside of class (during office hours, by phone or by e-mail).	6.49	5.90 / 1.36	0.59	6.41	5.77 / 1.37	0.64	0.13 ***
10. My academic advisor helps me set goals to work toward.	6.45	5.37 / 1.88	1.08	6.28	5.31 / 1.73	0.97	0.06
22. This campus provides online access to services I need.	6.45	5.75 / 1.43	0.70	6.37	5.68 / 1.41	0.69	0.07
8. Financial aid awards are announced in time to be helpful in college planning.	6.44	4.80 / 1.89	1.64	6.19	5.03 / 1.67	1.16	-0.23 ***
15. Computer labs are adequate and accessible.	6.43	5.70 / 1.49	0.73	6.24	5.70 / 1.40	0.54	0.00
1. The campus staff are caring and helpful.	6.42	5.34 / 1.42	1.08	6.32	5.51 / 1.36	0.81	-0.17 ***
2. Registration processes and procedures are convenient.	6.40	4.81 / 1.70	1.59	6.29	4.98 / 1.67	1.31	-0.17 ***
50. Campus item: My academic advisor has discussed my career interests and post-graduation plans with me.	6.40	4.96 / 2.18	1.44				
5. Administrators are available to hear students' concerns.	6.39	5.15 / 1.65	1.24	6.20	5.10 / 1.57	1.10	0.05
56. Cost as factor in decision to enroll.	6.39			6.31			
25. I am able to take care of college-related business at times that are convenient for me.	6.38	5.25 / 1.65	1.13	6.31	5.33 / 1.48	0.98	-0.08
39. Student disciplinary procedures are fair.	6.36	5.60 / 1.56	0.76	6.10	5.32 / 1.54	0.78	0.28 ***
27. This institution helps me identify resources to finance my education.	6.35	4.64 / 1.91	1.71	6.15	4.92 / 1.69	1.23	-0.28 ***

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 \*\*\* Difference statistically significant at the .001 level

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## Institutional Summary

### Items: In Order of Importance

Item	University of Louisiana at Lafayette - SSI			National Four-Year Publics Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
35. I seldom get the "run-around" when seeking information on this campus.	6.34	4.30 / 2.10	2.04	6.19	4.81 / 1.79	1.38	-0.51 ***
9. Library resources and services are adequate.	6.33	5.94 / 1.38	0.39	6.12	5.60 / 1.49	0.52	0.34 ***
18. Parking lots are well-lighted and secure.	6.33	5.12 / 1.66	1.21	6.09	5.16 / 1.61	0.93	-0.04
44. On the whole, the campus is well-maintained.	6.33	5.76 / 1.44	0.57	6.28	5.72 / 1.41	0.56	0.04
34. There are adequate services to help me decide upon a career.	6.32	5.33 / 1.64	0.99	6.21	5.16 / 1.57	1.05	0.17 ***
6. Billing policies are reasonable.	6.31	4.52 / 1.83	1.79	6.20	4.88 / 1.63	1.32	-0.36 ***
57. Financial assistance as factor in decision to enroll.	6.31			6.09			
59. Future career opportunities as factor in decision to enroll.	6.31			6.26			
20. Tutoring services are readily available.	6.30	5.81 / 1.45	0.49	5.96	5.45 / 1.46	0.51	0.36 ***
42. Students are free to express their ideas on this campus.	6.30	5.64 / 1.55	0.66	6.21	5.50 / 1.49	0.71	0.14 **
38. I receive ongoing feedback about progress toward my academic goals.	6.29	5.08 / 1.69	1.21	6.20	5.04 / 1.58	1.16	0.04
26. Counseling services are available if I need them.	6.27	5.83 / 1.44	0.44	5.94	5.52 / 1.41	0.42	0.31 ***
11. Financial aid counseling is available if I need it.	6.26	5.03 / 1.83	1.23	6.04	5.16 / 1.59	0.88	-0.13 *
51. Campus item: Writing assigned in courses is sufficient to prepare me for post-graduation employment.	6.25	5.30 / 1.71	0.95				
33. Admissions counselors accurately portray the campus in their recruiting practices.	6.24	5.43 / 1.62	0.81	6.03	5.21 / 1.54	0.82	0.22 ***
12. The amount of student parking space on campus is adequate.	6.23	3.11 / 2.01	3.12	6.13	3.95 / 2.06	2.18	-0.84 ***

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 \*\*\* Difference statistically significant at the .001 level

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## Institutional Summary

### Items: In Order of Importance

Item	University of Louisiana at Lafayette - SSI			National Four-Year Publics Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
13. Living conditions in the residence halls are comfortable.	6.23	5.10 / 1.65	1.13	6.01	4.92 / 1.71	1.09	0.18 *
45. Student activity fees are put to good use.	6.23	4.05 / 2.00	2.18	6.20	4.66 / 1.82	1.54	-0.61 ***
43. Mentors are available to guide my life and career goals.	6.19	5.25 / 1.72	0.94	6.09	5.16 / 1.59	0.93	0.09
58. Academic reputation as factor in decision to enroll.	6.13			6.02			
30. There is an adequate selection of food available on campus.	6.06	4.93 / 1.86	1.13	6.03	4.48 / 1.92	1.55	0.45 ***
55. Campus item: A variety of fitness and wellness activities are offered.	6.06	6.03 / 1.31	0.03				
37. There is a strong commitment to diversity on this campus.	6.05	5.82 / 1.48	0.23	5.73	5.42 / 1.48	0.31	0.40 ***
7. Admissions staff provide personalized attention prior to enrollment.	6.03	4.98 / 1.73	1.05	5.97	5.06 / 1.59	0.91	-0.08
52. Campus item: I have sufficient opportunities to participate in research with faculty members.	5.97	4.83 / 2.02	1.14				
54. Campus item: There are a sufficient number of campus activities and special events for students.	5.87	5.91 / 1.34	-0.04				
19. Residence hall staff are concerned about me as an individual.	5.82	4.83 / 1.83	0.99	5.67	4.93 / 1.68	0.74	-0.10
29. Faculty use a variety of technology and media in the classroom.	5.81	5.48 / 1.50	0.33	5.83	5.55 / 1.39	0.28	-0.07
53. Campus item: A variety of intramural/recreation activities are offered.	5.73	5.92 / 1.35	-0.19				
61. Distance from campus as factor in decision to enroll.	5.70			5.82			
60. Personal recommendations as factor in decision to enroll.	5.59			5.72			

\* Difference statistically significant at the .05 level  
 \*\* Difference statistically significant at the .01 level  
 \*\*\* Difference statistically significant at the .001 level

National Group Means are based on 18331 records.

**Institutional Summary**  
**Items: In Order of Importance**

Item	University of Louisiana at Lafayette - SSI			National Four-Year Publics Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
62. Information on the campus Web site as factor in decision to enroll.	5.46			5.50			
63. Campus visits as factor in decision to enroll.	5.31			5.27			

National Group Means are based on 18331 records.

\* Difference statistically significant at the .05 level  
 \*\* Difference statistically significant at the .01 level  
 \*\*\* Difference statistically significant at the .001 level

## Institutional Summary

### Scales: In Order With Items That Make Up the Scale - Academic Advising Effectiveness

Scale/Item	University of Louisiana at Lafayette - SSI			National Four-Year Publics Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
<b>ACADEMIC ADVISING EFFECTIVENESS</b>	6.49	5.55 / 1.40	0.94	6.35	5.40 / 1.35	0.95	0.15 ***
10. My academic advisor helps me set goals to work toward.	6.45	5.37 / 1.88	1.08	6.28	5.31 / 1.73	0.97	0.06
16. My academic advisor is available when I need help.	6.52	5.77 / 1.64	0.75	6.39	5.51 / 1.61	0.88	0.26 ***
21. My academic advisor is knowledgeable about requirements in my major.	6.70	5.95 / 1.57	0.75	6.53	5.72 / 1.58	0.81	0.23 ***
38. I receive ongoing feedback about progress toward my academic goals.	6.29	5.08 / 1.69	1.21	6.20	5.04 / 1.58	1.16	0.04

\* Difference statistically significant at the .05 level  
 \*\* Difference statistically significant at the .01 level  
 \*\*\* Difference statistically significant at the .001 level

National Group Means are based on 18331 records.

## Institutional Summary

### Scales: In Order With Items That Make Up the Scale - Campus Climate

Scale/Item	University of Louisiana at Lafayette - SSI			National Four-Year Publics Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
<b>CAMPUS CLIMATE</b>	6.39	5.40 / 1.16	0.99	6.24	5.39 / 1.11	0.85	0.01
3. The campus is safe and secure for all students.	6.65	5.77 / 1.26	0.88	6.50	5.82 / 1.32	0.68	-0.05
5. Administrators are available to hear students' concerns.	6.39	5.15 / 1.65	1.24	6.20	5.10 / 1.57	1.10	0.05
31. Students are made to feel welcome here.	6.49	5.93 / 1.38	0.56	6.30	5.54 / 1.47	0.76	0.39 ***
35. I seldom get the "run-around" when seeking information on this campus.	6.34	4.30 / 2.10	2.04	6.19	4.81 / 1.79	1.38	-0.51 ***
37. There is a strong commitment to diversity on this campus.	6.05	5.82 / 1.48	0.23	5.73	5.42 / 1.48	0.31	0.40 ***
41. Tuition paid is a worthwhile investment.	6.54	4.83 / 1.87	1.71	6.49	5.16 / 1.67	1.33	-0.33 ***
42. Students are free to express their ideas on this campus.	6.30	5.64 / 1.55	0.66	6.21	5.50 / 1.49	0.71	0.14 **
44. On the whole, the campus is well-maintained.	6.33	5.76 / 1.44	0.57	6.28	5.72 / 1.41	0.56	0.04

\* Difference statistically significant at the .05 level  
 \*\* Difference statistically significant at the .01 level  
 \*\*\* Difference statistically significant at the .001 level

National Group Means are based on 18331 records.

### Institutional Summary

**Scales: In Order With Items That Make Up the Scale - Campus Life**

Scale/Item	University of Louisiana at Lafayette - SSI			National Four-Year Publics Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
<b>CAMPUS LIFE</b>	6.16	4.82 / 1.49	1.34	6.03	4.84 / 1.42	1.19	-0.02
13. Living conditions in the residence halls are comfortable.	6.23	5.10 / 1.65	1.13	6.01	4.92 / 1.71	1.09	0.18 *
19. Residence hall staff are concerned about me as an individual.	5.82	4.83 / 1.83	0.99	5.67	4.93 / 1.68	0.74	-0.10
30. There is an adequate selection of food available on campus.	6.06	4.93 / 1.86	1.13	6.03	4.48 / 1.92	1.55	0.45 ***
39. Student disciplinary procedures are fair.	6.36	5.60 / 1.56	0.76	6.10	5.32 / 1.54	0.78	0.28 ***
45. Student activity fees are put to good use.	6.23	4.05 / 2.00	2.18	6.20	4.66 / 1.82	1.54	-0.61 ***

\* Difference statistically significant at the .05 level  
 \*\* Difference statistically significant at the .01 level  
 \*\*\* Difference statistically significant at the .001 level

National Group Means are based on 18331 records.

## Institutional Summary

### Scales: In Order With Items That Make Up the Scale - Campus Services

Scale/Item	University of Louisiana at Lafayette - SSI			National Four-Year Publics Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
<b>CAMPUS SERVICES</b>	6.36	5.64 / 1.11	0.72	6.18	5.46 / 1.08	0.72	0.18 ***
9. Library resources and services are adequate.	6.33	5.94 / 1.38	0.39	6.12	5.60 / 1.49	0.52	0.34 ***
15. Computer labs are adequate and accessible.	6.43	5.70 / 1.49	0.73	6.24	5.70 / 1.40	0.54	0.00
20. Tutoring services are readily available.	6.30	5.81 / 1.45	0.49	5.96	5.45 / 1.46	0.51	0.36 ***
22. This campus provides online access to services I need.	6.45	5.75 / 1.43	0.70	6.37	5.68 / 1.41	0.69	0.07
24. I receive the help I need to apply my academic major to my career goals.	6.54	5.48 / 1.62	1.06	6.46	5.39 / 1.54	1.07	0.09 *
26. Counseling services are available if I need them.	6.27	5.83 / 1.44	0.44	5.94	5.52 / 1.41	0.42	0.31 ***
34. There are adequate services to help me decide upon a career.	6.32	5.33 / 1.64	0.99	6.21	5.16 / 1.57	1.05	0.17 ***
43. Mentors are available to guide my life and career goals.	6.19	5.25 / 1.72	0.94	6.09	5.16 / 1.59	0.93	0.09

\* Difference statistically significant at the .05 level  
 \*\* Difference statistically significant at the .01 level  
 \*\*\* Difference statistically significant at the .001 level

National Group Means are based on 18331 records.



## Institutional Summary

### Scales: In Order With Items That Make Up the Scale - Instructional Effectiveness

Scale/Item	University of Louisiana at Lafayette - SSI			National Four-Year Publics Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
<b>INSTRUCTIONAL EFFECTIVENESS</b>	6.46	5.36 / 1.20	1.10	6.37	5.41 / 1.10	0.96	-0.05
4. The content of the courses within my major is valuable.	6.66	5.44 / 1.53	1.22	6.53	5.53 / 1.40	1.00	-0.09 *
14. Faculty are fair and unbiased in their treatment of individual students.	6.50	5.25 / 1.66	1.25	6.39	5.35 / 1.53	1.04	-0.10 *
17. There are sufficient courses within my program of study available each term.	6.56	4.96 / 1.83	1.60	6.48	4.97 / 1.76	1.51	-0.01
29. Faculty use a variety of technology and media in the classroom.	5.81	5.48 / 1.50	0.33	5.83	5.55 / 1.39	0.28	-0.07
32. Faculty provide timely feedback about my academic progress.	6.53	5.13 / 1.68	1.40	6.40	5.23 / 1.55	1.17	-0.10 *
36. The quality of instruction I receive in most of my classes is excellent.	6.65	5.38 / 1.54	1.27	6.54	5.47 / 1.42	1.07	-0.09 *
40. Faculty are usually available to students outside of class (during office hours, by phone or by e-mail).	6.49	5.90 / 1.36	0.59	6.41	5.77 / 1.37	0.64	0.13 ***

\* Difference statistically significant at the .05 level  
 \*\* Difference statistically significant at the .01 level  
 \*\*\* Difference statistically significant at the .001 level

National Group Means are based on 18331 records.

### Institutional Summary

**Scales: In Order With Items That Make Up the Scale - Recruitment and Financial Aid Effectiveness**

Scale/Item	University of Louisiana at Lafayette - SSI			National Four-Year Publics Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
<b>RECRUITMENT AND FINANCIAL AID EFFECTIVENESS</b>	6.26	4.96 / 1.47	1.30	6.07	5.07 / 1.30	1.00	-0.11 **
7. Admissions staff provide personalized attention prior to enrollment.	6.03	4.98 / 1.73	1.05	5.97	5.06 / 1.59	0.91	-0.08
8. Financial aid awards are announced in time to be helpful in college planning.	6.44	4.80 / 1.89	1.64	6.19	5.03 / 1.67	1.16	-0.23 ***
11. Financial aid counseling is available if I need it.	6.26	5.03 / 1.83	1.23	6.04	5.16 / 1.59	0.88	-0.13 *
27. This institution helps me identify resources to finance my education.	6.35	4.64 / 1.91	1.71	6.15	4.92 / 1.69	1.23	-0.28 ***
33. Admissions counselors accurately portray the campus in their recruiting practices.	6.24	5.43 / 1.62	0.81	6.03	5.21 / 1.54	0.82	0.22 ***

\* Difference statistically significant at the .05 level  
 \*\* Difference statistically significant at the .01 level  
 \*\*\* Difference statistically significant at the .001 level

National Group Means are based on 18331 records.

### Institutional Summary

**Scales: In Order With Items That Make Up the Scale - Registration Effectiveness**

Scale/Item	University of Louisiana at Lafayette - SSI			National Four-Year Publics Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
<b>REGISTRATION EFFECTIVENESS</b>	6.42	4.86 / 1.41	1.56	6.34	5.05 / 1.29	1.29	-0.19 ***
2. Registration processes and procedures are convenient.	6.40	4.81 / 1.70	1.59	6.29	4.98 / 1.67	1.31	-0.17 ***
6. Billing policies are reasonable.	6.31	4.52 / 1.83	1.79	6.20	4.88 / 1.63	1.32	-0.36 ***
23. I am able to register for classes I need with few conflicts.	6.60	4.86 / 1.95	1.74	6.53	5.01 / 1.81	1.52	-0.15 **
25. I am able to take care of college-related business at times that are convenient for me.	6.38	5.25 / 1.65	1.13	6.31	5.33 / 1.48	0.98	-0.08

\* Difference statistically significant at the .05 level  
 \*\* Difference statistically significant at the .01 level  
 \*\*\* Difference statistically significant at the .001 level

National Group Means are based on 18331 records.

### Institutional Summary

**Scales: In Order With Items That Make Up the Scale - Safety and Security**

Scale/Item	University of Louisiana at Lafayette - SSI			National Four-Year Publics Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
<b>SAFETY AND SECURITY</b>	6.43	4.82 / 1.32	1.61	6.25	5.06 / 1.23	1.19	-0.24 ***
3. The campus is safe and secure for all students.	6.65	5.77 / 1.26	0.88	6.50	5.82 / 1.32	0.68	-0.05
12. The amount of student parking space on campus is adequate.	6.23	3.11 / 2.01	3.12	6.13	3.95 / 2.06	2.18	-0.84 ***
18. Parking lots are well-lighted and secure.	6.33	5.12 / 1.66	1.21	6.09	5.16 / 1.61	0.93	-0.04
28. Security staff respond quickly to calls for assistance.	6.56	5.69 / 1.60	0.87	6.28	5.36 / 1.55	0.92	0.33 ***

\* Difference statistically significant at the .05 level  
 \*\* Difference statistically significant at the .01 level  
 \*\*\* Difference statistically significant at the .001 level

National Group Means are based on 18331 records.

### Institutional Summary

Scales: In Order With Items That Make Up the Scale - Student Centeredness

Scale/Item	University of Louisiana at Lafayette - SSI			National Four-Year Publics Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
<b>STUDENT CENTEREDNESS</b>	6.41	5.20 / 1.31	1.21	6.25	5.25 / 1.24	1.00	-0.05
1. The campus staff are caring and helpful.	6.42	5.34 / 1.42	1.08	6.32	5.51 / 1.36	0.81	-0.17 ***
5. Administrators are available to hear students' concerns.	6.39	5.15 / 1.65	1.24	6.20	5.10 / 1.57	1.10	0.05
31. Students are made to feel welcome here.	6.49	5.93 / 1.38	0.56	6.30	5.54 / 1.47	0.76	0.39 ***
35. I seldom get the "run-around" when seeking information on this campus.	6.34	4.30 / 2.10	2.04	6.19	4.81 / 1.79	1.38	-0.51 ***

\* Difference statistically significant at the .05 level  
 \*\* Difference statistically significant at the .01 level  
 \*\*\* Difference statistically significant at the .001 level

National Group Means are based on 18331 records.

## Institutional Summary

### Items: In Sequential Order

Item	University of Louisiana at Lafayette - SSI			National Four-Year Publics Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
1. The campus staff are caring and helpful.	6.42	5.34 / 1.42	1.08	6.32	5.51 / 1.36	0.81	-0.17 ***
2. Registration processes and procedures are convenient.	6.40	4.81 / 1.70	1.59	6.29	4.98 / 1.67	1.31	-0.17 ***
3. The campus is safe and secure for all students.	6.65	5.77 / 1.26	0.88	6.50	5.82 / 1.32	0.68	-0.05
4. The content of the courses within my major is valuable.	6.66	5.44 / 1.53	1.22	6.53	5.53 / 1.40	1.00	-0.09 *
5. Administrators are available to hear students' concerns.	6.39	5.15 / 1.65	1.24	6.20	5.10 / 1.57	1.10	0.05
6. Billing policies are reasonable.	6.31	4.52 / 1.83	1.79	6.20	4.88 / 1.63	1.32	-0.36 ***
7. Admissions staff provide personalized attention prior to enrollment.	6.03	4.98 / 1.73	1.05	5.97	5.06 / 1.59	0.91	-0.08
8. Financial aid awards are announced in time to be helpful in college planning.	6.44	4.80 / 1.89	1.64	6.19	5.03 / 1.67	1.16	-0.23 ***
9. Library resources and services are adequate.	6.33	5.94 / 1.38	0.39	6.12	5.60 / 1.49	0.52	0.34 ***
10. My academic advisor helps me set goals to work toward.	6.45	5.37 / 1.88	1.08	6.28	5.31 / 1.73	0.97	0.06
11. Financial aid counseling is available if I need it.	6.26	5.03 / 1.83	1.23	6.04	5.16 / 1.59	0.88	-0.13 *
12. The amount of student parking space on campus is adequate.	6.23	3.11 / 2.01	3.12	6.13	3.95 / 2.06	2.18	-0.84 ***
13. Living conditions in the residence halls are comfortable.	6.23	5.10 / 1.65	1.13	6.01	4.92 / 1.71	1.09	0.18 *
14. Faculty are fair and unbiased in their treatment of individual students.	6.50	5.25 / 1.66	1.25	6.39	5.35 / 1.53	1.04	-0.10 *
15. Computer labs are adequate and accessible.	6.43	5.70 / 1.49	0.73	6.24	5.70 / 1.40	0.54	0.00
16. My academic advisor is available when I need help.	6.52	5.77 / 1.64	0.75	6.39	5.51 / 1.61	0.88	0.26 ***

\* Difference statistically significant at the .05 level  
 \*\* Difference statistically significant at the .01 level  
 \*\*\* Difference statistically significant at the .001 level

National Group Means are based on 18331 records.

## Institutional Summary

### Items: In Sequential Order

Item	University of Louisiana at Lafayette - SSI			National Four-Year Publics Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
17. There are sufficient courses within my program of study available each term.	6.56	4.96 / 1.83	1.60	6.48	4.97 / 1.76	1.51	-0.01
18. Parking lots are well-lighted and secure.	6.33	5.12 / 1.66	1.21	6.09	5.16 / 1.61	0.93	-0.04
19. Residence hall staff are concerned about me as an individual.	5.82	4.83 / 1.83	0.99	5.67	4.93 / 1.68	0.74	-0.10
20. Tutoring services are readily available.	6.30	5.81 / 1.45	0.49	5.96	5.45 / 1.46	0.51	0.36 ***
21. My academic advisor is knowledgeable about requirements in my major.	6.70	5.95 / 1.57	0.75	6.53	5.72 / 1.58	0.81	0.23 ***
22. This campus provides online access to services I need.	6.45	5.75 / 1.43	0.70	6.37	5.68 / 1.41	0.69	0.07
23. I am able to register for classes I need with few conflicts.	6.60	4.86 / 1.95	1.74	6.53	5.01 / 1.81	1.52	-0.15 **
24. I receive the help I need to apply my academic major to my career goals.	6.54	5.48 / 1.62	1.06	6.46	5.39 / 1.54	1.07	0.09 *
25. I am able to take care of college-related business at times that are convenient for me.	6.38	5.25 / 1.65	1.13	6.31	5.33 / 1.48	0.98	-0.08
26. Counseling services are available if I need them.	6.27	5.83 / 1.44	0.44	5.94	5.52 / 1.41	0.42	0.31 ***
27. This institution helps me identify resources to finance my education.	6.35	4.64 / 1.91	1.71	6.15	4.92 / 1.69	1.23	-0.28 ***
28. Security staff respond quickly to calls for assistance.	6.56	5.69 / 1.60	0.87	6.28	5.36 / 1.55	0.92	0.33 ***
29. Faculty use a variety of technology and media in the classroom.	5.81	5.48 / 1.50	0.33	5.83	5.55 / 1.39	0.28	-0.07
30. There is an adequate selection of food available on campus.	6.06	4.93 / 1.86	1.13	6.03	4.48 / 1.92	1.55	0.45 ***
31. Students are made to feel welcome here.	6.49	5.93 / 1.38	0.56	6.30	5.54 / 1.47	0.76	0.39 ***

\* Difference statistically significant at the .05 level  
 \*\* Difference statistically significant at the .01 level  
 \*\*\* Difference statistically significant at the .001 level

National Group Means are based on 18331 records.

## Institutional Summary

### Items: In Sequential Order

Item	University of Louisiana at Lafayette - SSI			National Four-Year Publics Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
32. Faculty provide timely feedback about my academic progress.	6.53	5.13 / 1.68	1.40	6.40	5.23 / 1.55	1.17	-0.10 *
33. Admissions counselors accurately portray the campus in their recruiting practices.	6.24	5.43 / 1.62	0.81	6.03	5.21 / 1.54	0.82	0.22 ***
34. There are adequate services to help me decide upon a career.	6.32	5.33 / 1.64	0.99	6.21	5.16 / 1.57	1.05	0.17 ***
35. I seldom get the "run-around" when seeking information on this campus.	6.34	4.30 / 2.10	2.04	6.19	4.81 / 1.79	1.38	-0.51 ***
36. The quality of instruction I receive in most of my classes is excellent.	6.65	5.38 / 1.54	1.27	6.54	5.47 / 1.42	1.07	-0.09 *
37. There is a strong commitment to diversity on this campus.	6.05	5.82 / 1.48	0.23	5.73	5.42 / 1.48	0.31	0.40 ***
38. I receive ongoing feedback about progress toward my academic goals.	6.29	5.08 / 1.69	1.21	6.20	5.04 / 1.58	1.16	0.04
39. Student disciplinary procedures are fair.	6.36	5.60 / 1.56	0.76	6.10	5.32 / 1.54	0.78	0.28 ***
40. Faculty are usually available to students outside of class (during office hours, by phone or by e-mail).	6.49	5.90 / 1.36	0.59	6.41	5.77 / 1.37	0.64	0.13 ***
41. Tuition paid is a worthwhile investment.	6.54	4.83 / 1.87	1.71	6.49	5.16 / 1.67	1.33	-0.33 ***
42. Students are free to express their ideas on this campus.	6.30	5.64 / 1.55	0.66	6.21	5.50 / 1.49	0.71	0.14 **
43. Mentors are available to guide my life and career goals.	6.19	5.25 / 1.72	0.94	6.09	5.16 / 1.59	0.93	0.09
44. On the whole, the campus is well-maintained.	6.33	5.76 / 1.44	0.57	6.28	5.72 / 1.41	0.56	0.04
45. Student activity fees are put to good use.	6.23	4.05 / 2.00	2.18	6.20	4.66 / 1.82	1.54	-0.61 ***
46. Campus item: My online courses are easy to navigate.	6.53	5.81 / 1.50	0.72				

\* Difference statistically significant at the .05 level  
 \*\* Difference statistically significant at the .01 level  
 \*\*\* Difference statistically significant at the .001 level

National Group Means are based on 18331 records.



## Institutional Summary

### Items: In Sequential Order

Item	University of Louisiana at Lafayette - SSI			National Four-Year Publics Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
47. Campus item: My academic advisor listens closely to my concerns and questions.	6.58	5.73 / 1.69	0.85				
48. Campus item: My academic advisor informs me of important deadlines.	6.53	5.32 / 1.92	1.21				
49. Campus item: My academic advisor helps me when I have academic difficulties.	6.53	5.40 / 1.94	1.13				
50. Campus item: My academic advisor has discussed my career interests and post-graduation plans with me.	6.40	4.96 / 2.18	1.44				
51. Campus item: Writing assigned in courses is sufficient to prepare me for post-graduation employment.	6.25	5.30 / 1.71	0.95				
52. Campus item: I have sufficient opportunities to participate in research with faculty members.	5.97	4.83 / 2.02	1.14				
53. Campus item: A variety of intramural/recreation activities are offered.	5.73	5.92 / 1.35	-0.19				
54. Campus item: There are a sufficient number of campus activities and special events for students.	5.87	5.91 / 1.34	-0.04				
55. Campus item: A variety of fitness and wellness activities are offered.	6.06	6.03 / 1.31	0.03				
56. Cost as factor in decision to enroll.	6.39			6.31			
57. Financial assistance as factor in decision to enroll.	6.31			6.09			
58. Academic reputation as factor in decision to enroll.	6.13			6.02			
59. Future career opportunities as factor in decision to enroll.	6.31			6.26			
60. Personal recommendations as factor in decision to enroll.	5.59			5.72			

\* Difference statistically significant at the .05 level  
 \*\* Difference statistically significant at the .01 level  
 \*\*\* Difference statistically significant at the .001 level

National Group Means are based on 18331 records.

**Institutional Summary**  
**Items: In Sequential Order**

Item	University of Louisiana at Lafayette - SSI			National Four-Year Publics Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
61. Distance from campus as factor in decision to enroll.	5.70			5.82			
62. Information on the campus Web site as factor in decision to enroll.	5.46			5.50			
63. Campus visits as factor in decision to enroll.	5.31			5.27			

National Group Means are based on 18331 records.

\* Difference statistically significant at the .05 level  
 \*\* Difference statistically significant at the .01 level  
 \*\*\* Difference statistically significant at the .001 level

## Institutional Summary

### Summary Items

Summary Item	University of Louisiana at Lafayette - SSI	National Four-Year Publics Form B	Mean Difference
So far, how has your college experience met your expectations?	Average: 4.57	Average: 4.56	0.01
1=Much worse than expected	2%	2%	
2=Quite a bit worse than I expected	3%	3%	
3=Worse than I expected	11%	10%	
4=About what I expected	36%	36%	
5=Better than I expected	22%	23%	
6=Quite a bit better than I expected	11%	12%	
7=Much better than expected	12%	11%	
Rate your overall satisfaction with your experience here thus far.	Average: 5.26	Average: 5.20	0.06
1=Not satisfied at all	1%	1%	
2=Not very satisfied	4%	4%	
3=Somewhat dissatisfied	8%	7%	
4=Neutral	10%	13%	
5=Somewhat satisfied	18%	19%	
6=Satisfied	37%	37%	
7=Very satisfied	18%	15%	
All in all, if you had to do it over, would you enroll here again?	Average: 5.46	Average: 5.21	0.25
1=Definitely not	3%	4%	
2=Probably not	6%	7%	
3=Maybe not	5%	6%	
4=I don't know	9%	10%	
5=Maybe yes	10%	13%	
6=Probably yes	26%	29%	
7=Definitely yes	37%	28%	