# 2016-2017 Assessment Cycle COLA\_University of Louisiana Press

### **Mission (due 1/20/17)**

### **University Mission**

The University of Louisiana at Lafayette offers an exceptional education informed by diverse worldviews grounded in tradition, heritage, and culture. We develop leaders and innovators who advance knowledge, cultivate aesthetic sensibility, and improve the human condition.

#### **University Values**

We strive to create a community of leaders and innovators in an environment that fosters a desire to advance and disseminate knowledge. We support the mission of the university by actualizing our core values of equity, integrity, intellectual curiosity, creativity, tradition, transparency, respect, collaboration, pluralism, and sustainability.

#### **University Vision**

We strive to be included in the top 25% of our peer institutions by 2020, improving our national and international status and recognition.

### College / Department / Program Mission

### **College Mission**

Provide the college mission in the space provided. If none is available, write "None Available in 2016-2017." The College of Liberal Arts is dedicated to the advancement of knowledge through teaching, research, and service. The College teaches students to think critically, applying scientific principles and intellectual schema to understand human behavior and society in a diverse world, to express ideas and ideals in a variety of forms, and to understand themselves and others as members of regional and global communities. The intellectual and creative foundations of this enterprise are written and oral communication, analytical and reasoning skills, and the ability to solve problems creatively. Each departmental curriculum presents perspectives from the past, provides an understanding of the present and directs attention to the challenges of the future. As active researchers, faculty in the College work to advance the frontiers of knowledge and our understanding of humanity and the world we live in, and to use that knowledge and understanding to improve the human condition.

### **Department / Program Mission**

Provide the department / program mission in the space provided. If none is available, write "None Available in 2016-2017".

The University of Louisiana at Lafayette Press publishes books that make significant contributions to the study of Louisiana's history and cultures.

### Assessment Plan (due 1/20/17)

Assessment List (Goals / Objectives, Assessment Measures and Criteria for Success)

#### **Assessment List**

Goal/Objective	Publication of twelve books on Louisiana history and culture, including at least one work of fiction,
	as part of the regular publications program.

Legends	OO - Outcome/Objective (administrative units);			
Standards/Outcomes				
Assessment Measures				
	Assessment Measure	Criterion	Attachments	
	Indirect - Activity Volume (Other)	List UL Press publications for 2016-2017.		
	Indirect - Activity Volume (Other)	List UL Press fiction titles (novels, works of poetry, collections of short stories, children's literature) published 2016-2017.		
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Increase the number and quality of manuscripts submitted to the Press for possible publication through recruting efforts at gatherings such as the Louisiana Book Festival, the New Orleans Book Fair, and the annual meeting of the Louisiana Historical Association, and hold meetings with potential authors outside of these formally scheduled events.			
OO - Outcome/Object	tive (administrative units);		
Assessment Measure	Criterion	Attachments	
Indirect - Activity Volume (Other)	Count number of manuscripts submitted for 2016-2017 and compare to previous year's total. Increase number of submissions by two		
	through recruting efforms and the arm potential authors outs OO - Outcome/Object  Assessment Measure  Indirect - Activity	through recruting efforts at gatherings such as the Louisiana Book Festival, the N Book Fair, and the annual meeting of the Louisiana Historical Association, and he potential authors outside of these formally scheduled events.  OO - Outcome/Objective (administrative units);  Assessment	

Cooperate with agencies and institutions (public and private) to generate sales and brand recognition.			
OO - Outcome/Objective (a	dministrative units);		
Assessment Measure	Criterion	Attachments	
Indirect - Activity Volume (Other)	List work done at book festivals/fairs, on media outlets, and in bookstores.		
	recognition.  OO - Outcome/Objective (a  Assessment Measure Indirect - Activity Volume	recognition.  OO - Outcome/Objective (administrative units);  Assessment Measure Criterion  Indirect - Activity Volume List work done at book festivals/fairs, on media	

Goal/Objective	Increase sales revenue by \$5,000 from previous year.					
Legends	OO - Outcome/Objective (ad	lministrative units);				
Standards/Outcomes						
Assessment Measures						
	Assessment Measure Criterion Attachments					
	Indirect - Activity Volume (Other)	Assess 2016-2017 sales revenue and compare to previous year.				
		•	-			

Goal/Objective	Continue growth of distribution program for self-published works related to the Center for Louisiana Studies' mission as a way to offset costs associated with UL Press's imprints.					
Legends	OO - Outcome/Objective (ad	OO - Outcome/Objective (administrative units);				
Standards/Outcomes						
Assessment Measures	Assessment Measure	Criterion	Attachments			
	Indirect - Activity Volume (Other)	Assess sales of non-UL Press titles through distribution program.	Attachments			
	Indirect - Activity Volume (Other)	List new titles added to distribution program.				

### Results & Improvements (due 9/15/17)

### **Results and Improvement Narratives**

Assessment List Findings for the Assessment Measure level for Publication of twelve books on Louisiana history and culture, including at least one work of fiction, as part of the regular publications program.

Goal/Objective	Publication of twelve books on Louisiana history and culture, including at least one work of fiction, as part of the regular publications program.
Legends	OO - Outcome/Objective (administrative units);
Standards/Outcomes	

Assessment
Measures

Assessment Measure	Criterion
Indirect - Activity Volume (Other)	List UL Press publications for 2016-2017.
Indirect - Activity Volume (Other)	List UL Press fiction titles (novels, works of poetry, collections of short stories, children's literature) published 2016-2017.

## Assessment Findings

Assessment Measure	Criterion	Summary	Attachments of the Assessments	Improvement Narratives
Indirect - Activity Volume (Other)	Has the criterion List UL Press publications for 2016-2017. been met yet?	UL Press published17 new books and reprinted 6 older titles that had been out of print for a long time.	UL_Press_Titles_2016_17.docx	- Assessment Process: Continuous monitoring: This goal/objective is the same every year and will not change.
Indirect - Activity Volume (Other)	Has the criterion List UL Press fiction titles (novels, works of poetry, collections of short stories, children's literature) published 2016-2017. been met yet?	UL Press published one novel and three works of children's literature.		- Assessment Process: Continuous monitoring: This goal/objective is the same every year and will not change.

Assessment List Findings for the Assessment Measure level for Increase the number and quality of manuscripts submitted to the Press for possible publication through recruting efforts at gatherings such as the Louisiana Book Festival, the New Orleans Book Fair, and the annual meeting of the Louisiana Historical Association, and hold meetings with potential authors outside of these formally scheduled events.

Goal	O	bje	cti	ve
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Increase the number and quality of manuscripts submitted to the Press for possible publication through recruting efforts at gatherings such as the Louisiana Book Festival, the New Orleans Book Fair, and the annual meeting of the Louisiana Historical Association, and hold meetings with potential authors outside of these formally scheduled events.

Legends	OO - Outcome/Objective (administrative units);							
Standards/Outcomes								
Assessment Measures								
	Assessment Measure		Criterion					
	Indirect - Activity Volume (Other)		Count number of manuscripts submitted for 2016-2017 and compare to previous year's total. Increase number of submissions by two.					
Assessment Findings								
	Assessment Measure	Criterio	on	Summary	Attachments of the Assessments	Improvement Narratives		
	Indirect - Activity Volume (Other)	Count r manuse submitt 2017 a to previ total. In numbe	ed for 2016- nd compare lous year's crease r of sions by two.	The UL Press received 35 manuscript submissions. It rejected 23 and accepted 12.		- Assessment Process: Continuous monitoring: This goal/objective is the same every year and will not change.		

# Assessment List Findings for the Assessment Measure level for Cooperate with agencies and institutions (public and private) to generate sales and brand recognition.

Goal/Objective	Cooperate with agencies and institutions (public and private) to generate sales and brand recognition.							
Legends	OO - Outcome/Objective (administrative units);							
Standards/Outcomes								
Assessment Measures								
	Assessment N	<b>l</b> leasure	Crit	erion				
	Indirect - Activit (Other)	ty Volume	List work done at book festivals/fairs, on media outlets, and in bookstores.					
Assessment Findings								
	Assessment	Criterion		Summary	Attachments	Improvement		

Measure			of the Assessments	Narratives
Indirect - Activity Volume (Other)	Has the criterion List work done at book festivals/fairs, on media outlets, and in bookstores. been met yet? Met	The UL Press was featured at the Louisiana Book Festival, held multiple author events and books sales in Lafayette, and coordinated author signings across Louisiana.		- Assessment Process: Continuous monitoring: This goal/objective is the same every year and will not change.

# Assessment List Findings for the Assessment Measure level for Increase sales revenue by \$5,000 from previous year.

Increase sales revenue by \$5,000 from previous year.						
OO - Outcome/Objective (administrative units);						
Assessment N	/leasure	Criterion				
Indirect - Activi (Other)	ty Volume	Assess 2016-2 year.	Assess 2016-2017 sales revenue and compare to previous year.			
Assessment Measure	Criterion	Summary	Attachments of the Assessments	Improvement Narratives		
Indirect - Activity Volume (Other)	Has the criterion Assess 2016-2017 sales revenue and compare to previous year. been met yet? Not met	The UL Press generated sales of\$153,193.55, down from 163,194.02.		- Professional development/training: The UL Press has shifted the associate director's role to focus on marketing titles. He has developed his skills with newsletter and social media software and has redoubled efforts at making personal calls to book sellers and distributors.		
	Assessment Massessment Measure  Indirect - Activity Measure  Indirect - Activity Volume	Assessment Measure Indirect - Activity Volume (Other)  Assessment Measure Indirect - Activity Volume (Other)  Indirect - Has the criterion Activity criterion Volume Assess (Other)  2016-2017 sales revenue and compare to previous year. been met yet?	Assessment Measure Indirect - Activity Volume (Other)  Assessment Measure (Other)  Criterion Assess 2016- year.  Assessment Measure  Indirect - Activity Criterion Assess Griterion Volume Assess (Other)  The UL Press generated sales of\$153,193.55, down from 163,194.02. revenue and compare to previous year. been met yet?	Assessment Measure Indirect - Activity Volume (Other)  Assessment Measure  Criterion Assess 2016-2017 sales revenue year.  Assessment Measure  Criterion Assess 2016-2017 sales revenue year.  Attachments of the Assessments  Indirect - Has the Activity Volume Assess (Other)  Assess (Other)  Assess (Other)  Assess (Other)  Criterion Summary Attachments of the Assessments  The UL Press generated sales of\$153,193.55, down from 163,194.02.  revenue and compare to previous year. been met yet?		

# published works related to the Center for Louisiana Studies' mission as a way to offset costs associated with UL Press's imprints.

Goal/Objective	Continue growth of distribution program for self-published works related to the Center for Louisiana Studies' mission as a way to offset costs associated with UL Press's imprints.						
Legends	OO - Outcome/Objective (administrative units);						
Standards/Outcomes							
Assessment Measures							
	Assessment N		Criterion				
	Indirect - Activit (Other)	y Volume	Assess sales of non-UL Press titles through distribution program.				
	Indirect - Activit (Other)	ty Volume	List new titles add	ed to distribution p	rogram.		
Assessment Findings							
	Assessment Measure	Criterion	Summary	Attachments of the Assessments	Improvement Narratives		
	Indirect - Activity Volume (Other)	Has the criterion Assess sales of non-UL Press titles through distribution program. been met yet? Not met	Due to loss of warehouse space, the UL Press has slowed progress on its distribution program.		- Assessment Process: Targets / Criteria for Success changed: No new titles are expected to be added to the distribution program due to lack of warehouse space.		
	Indirect - Activity Volume (Other)	Has the criterion List new titles added to distribution program. been met yet?	One new title has been added: Lynda Frese's Pacha Mama.		- Assessment Process: Targets / Criteria for Success changed: No new titles are expected to be added to the distribution program due to lack of warehouse space.		

### Reflection (Due 9/15/17)

### Reflection

1) How were assessment results shared in the unit?

Please select all that apply. If "other", please use the text box to elaborate. Distributed via email

Presented formally at staff / department / committee meetings (selected)

Discussed informally (selected)

Other (explain in text box below)

### 2) How frequently were assessment results shared in the unit?

Frequently (>4 times per cycle)
Periodically (2-4 times per cycle) (selected)
Once per cycle
Results were not shared this cycle

#### 3) With whom were assessment results shared?

Please select all that apply.

Department Head

Dean / Asst. or Assoc. Dean

Departmental assessment committee

Other faculty / staff (selected)

### 4) What were the measurable or perceivable effects on your current (2016-2017) findings based on prior action plans (created in 2015-2016)?

The UL Press functions like a non-profit business, in the sense that all of our profits from book sales are used for production costs of other books. In order to attempt to maximize profits, and thus be able to produce more books, the Press underwent a shift in job responsibilities for its three full-time employees. That shift created a lag in all areas of the Press for a brief period mid-year, a lag that was further compounded by a staff member's resignation and the more than three months that it took to replace her. As a result, we did not reach out goals for sales.

### 5) What has the unit learned from the current assessment cycle?

The unit has learned that staff turnover, particularly when there is such a small staff to begin with, can cause deleterious effects on production, marketing, and sales of books.

#### **Attachments**