

University of Louisiana at Lafayette

Detailed Assessment Report 2015-2016 Public Safety and University Police

As of: 11/21/2016 11:21 AM CENTRAL

(Includes those Action Plans with Budget Amounts marked *One-Time, Recurring, No Request.*)

Other Outcomes/Objectives, with Any Associations and Related Measures, Targets, Findings, and Action Plans

O/O 1: Education and Information on Crime

In order to increase the safety of the University community, the UL Lafayette Police Department will inform and educate the campus on crimes committed by listing those crimes on the police department website weekly, and placing the crime statistics in the Vermilion Student Newspaper weekly throughout the year with the objective of reducing victimization by 3% from the previous year.

Related Measures

M 1: UCR and Clery Act Report Review

The UL Lafayette Police Department will review the department's UCR reports and Clery Act report to determine if there is a 3% reduction in the victimization rate on the UL Lafayette Campus.

Source of Evidence: Climate / Environment

Target:

This objective will be assessed at the end of the UCR/Clery reporting period for each calendar year.

Finding (2015-2016) - Target: Met

UCR Reportable incidents indicate a decrease in Assaults, Burglaries, and Larcenies during the 2015 year.

Assaults reported decreased by 24%: Burglaries reported decreased by 17%: Larcenies reported decreased by 4% from 2014.

Related Action Plans (by Established cycle, then alpha):

Objective 1

This objective will be assessed at the end of the UCR/Clery reporting period for each calendar year.

Established in Cycle: 2009-2010

Implementation Status: In-Progress

Priority: High

Relationships (Measure | Outcome/Objective):

Measure: UCR and Clery Act Report Review |

Outcome/Objective: Education and Information on Crime

Implementation Description: The UL Lafayette Police Department must wait until the end of this calendar year in order to successfully compile correct information.

Projected Completion Date: 01/2011

Responsible Person/Group: Joey J. Sturm, Chief of Police

Additional Resources: Not Applicable

Budget Amount Requested: \$0.00 (no request)

TVSA findings recommendations

The TVSA was an 18 month assessment campus wide with over 3,000 pages of work product and a final report of over 600 pages. The working group is currently working on various stages of the implementation of the recommendations cited.

Established in Cycle: 2010-2011

Implementation Status: Planned

Priority: High

Relationships (Measure | Outcome/Objective):

Measure: UCR and Clery Act Report Review |

Outcome/Objective: Education and Information on Crime

Implementation Description: Implement the recommendations of the TVSA by January 1, 2013. This is the date of substantial implementation. Some components of the project will be implemented in phases. Example: Recommendation for background pre-employment screening for all unclassified and part-time employees. This project is in progress with final approval/adoption scheduled for August 8, 2011. Other recommendations are currently being planned.

Projected Completion Date: 12/2012

Responsible Person/Group: TVSA Public Safety Work Group

Additional Resources: Project Manager needed- consultant

See Something, Say Something

In 2012, the department has implemented a See Something, Say Something Campaign to include electronic and metal signage both indoors and on the streets. In addition, the department has implemented an Intelligence Led Policing Program. Both programs are designed to reduce victimization and the objective for 2012 is to further reduce victimization rates by 3% for larceny.

Steps include, reallocation of a position for an Intelligence Specialist I, training, ILP Policy and Procedure, and implementation of said policies.

Established in Cycle: 2011-2012

Implementation Status: Planned

Priority: High

Relationships (Measure | Outcome/Objective):

Measure: UCR and Clery Act Report Review |

Outcome/Objective: Education and Information on Crime

Projected Completion Date: 05/2013

Responsible Person/Group: Police Department: Police Chief, Major and Intelligence Specialist I

Additional Resources: Intelligence Specialist I reallocation; Staffing study additional police officer position recommendations implemented

Budget Amount Requested: \$813,115.00 (recurring)

UCR and Clery Act Report Review

Department will evaluate next year to see if 3% reduction occurs for next assessment cycle

Established in Cycle: 2015-2016

Implementation Status: Planned

Priority: Low

Relationships (Measure | Outcome/Objective):

Measure: UCR and Clery Act Report Review |

Outcome/Objective: Education and Information on Crime

Implementation Description: Department will evaluate next year to see if 3% reduction occurs for next assessment cycle

Projected Completion Date: 08/2017

Responsible Person/Group: ULPD

Additional Resources: N/A

O/O 2: Comprehensive and Integrated Security Management Program

UL Lafayette Police will also conduct a Comprehensive Threat and Vulnerability Security Assessment campus wide in an effort to identify potential threats and vulnerabilities and address those listed as most critical by category within the year in order to provide for a comprehensive and integrated security management program with the objective of reducing reported property crime by 3% by the end of year three-2013.

Related Measures

M 2: Property Crime and Perceptions With Regard to Clery Act

The UL Lafayette Police Department will review the department's UCR reports and Clery Act report to determine the percentage of increase and decrease in the reported incidents of property crime on the UL Lafayette Campus. In addition, the department will also conduct a survey of faculty and staff and of students to determine perceptions of these groups regarding the CTVSA.

Source of Evidence: Efficiency

Target:

UL Lafayette Police Department will be able to assess this data at the end of December 2013.

Finding (2015-2016) - Target: Not Met

The Comprehensive and Integrated Security Management Program RFP was cancelled due to funding

Related Action Plans (by Established cycle, then alpha):

Objective 2

UL Lafayette Police Department will be able to assess this data at the end of December 2013.

Established in Cycle: 2009-2010

Implementation Status: In-Progress

Priority: High

Relationships (Measure | Outcome/Objective):

Measure: Property Crime and Perceptions With Regard to Clery Act | **Outcome/Objective:** Comprehensive and Integrated Security Management Program

Projected Completion Date: 01/2013

Responsible Person/Group: Joey J. Sturm, Chief of Police

Additional Resources: Not Applicable

Budget Amount Requested: \$0.00 (no request)

Identify funding source

Need funding source to implement the Comprehensive and Integrated Security Management Program

Established in Cycle: 2014-2015

Implementation Status: Planned

Priority: High

Relationships (Measure | Outcome/Objective):

Measure: Property Crime and Perceptions With Regard to Clery Act | **Outcome/Objective:** Comprehensive and Integrated Security Management Program

Implementation Description: Identify funding source

Projected Completion Date: 12/2016

Responsible Person/Group: Public Safety

M 3: Results of Camera Signage in Parking Lots

The UL Lafayette Police Department placed signage in parking lots where cameras were in use before the end of the Spring 2010 semester. The department will be able to assess this data at the end of December of each year.

Source of Evidence: Efficiency

Target:

Signage placed in parking lots where CCTV exists reduce car burglaries

O/O 4: Survey Instrument Leads to a Positive Response Rating

In order to increase student awareness of safety and security issues, UL Lafayette Police will increase its programming from four programs per semester to six programs per semester on safety and security issues for students. Programming will be decided on by student input on the UL Lafayette Police survey and by past requests. The intent of these programs will be to introduce the UL Lafayette Police Department to the students. These programs will also attempt to educate the students regarding safety and security issues thus increasing satisfaction among the students. Measurement of the success of this goal will result through a 70% positive response rate to a safety awareness question on our survey instrument given to a random sampling of the University community at the end of every semester.

Related Measures

M 4: Rating Results for Satisfaction Survey

The UL Lafayette Police Department conducted a satisfaction survey with one of the categories asking the respondent specific questions as to their level of satisfaction with the services provided by the UL Lafayette Police Department. The surveys yielded the following results. The level of satisfaction rating for Faculty and Staff was 87%. The level of satisfaction rating for Students was 84%.

Source of Evidence: Efficiency

Target:

The UL Lafayette Police Department conducted a satisfaction survey with one of the categories asking the respondent specific questions as to their level of satisfaction with the services provided by the UL Lafayette Police Department. The surveys yielded the following results. The level of satisfaction rating for Faculty and Staff was 87%. The level of satisfaction rating for Students was 84%.

Finding (2015-2016) - Target: Not Met

Faculty and staff reported being Extremely Satisfied, Somewhat Satisfied or Satisfied at a rate of 85.40%.

Extremely Satisfied: 22.66%
Somewhat Satisfied: 32.40%
Satisfied: 30.34 %

Students reported being Extremely Satisfied, Somewhat Satisfied, or Satisfied at a rate of 76.83%

Extremely Satisfied: 15.53%
Somewhat Satisfied: 28.04%
Satisfied: 33.26%

Related Action Plans (by Established cycle, then alpha):

Objective 4

The UL Lafayette Police Department conducted a satisfaction survey with one of the categories asking the respondent specific questions as to their level of satisfaction with the services provided by the UL Lafayette Police Department. The surveys yielded the following results. The level of satisfaction rating for Faculty and Staff was 87%. The level of satisfaction rating for Students was 84%.

Established in Cycle: 2009-2010

Implementation Status: In-Progress

Priority: High

Relationships (Measure | Outcome/Objective):

Measure: Rating Results for Satisfaction Survey |

Outcome/Objective: Survey Instrument Leads to a Positive Response Rating

Projected Completion Date: 05/2010

Responsible Person/Group: Joey J. Sturm, Chief of Police

Additional Resources: Not Applicable

Budget Amount Requested: \$0.00 (no request)

Community Satisfaction with Safety, Security, Professionalism

The Action Plan relative to this objective is the implementation of Intelligence Led Policing program for the UL Lafayette Police Department and the implementation of the recommendations relative to the 2011 Staffing Study and Annual Report.

In addition, based on the comments section of the survey, the police department will expand its crime prevention programming and See Something, Say Something campaign to the New Iberia Research Center. Additionally, the police department added a Security Director/Deputy Chief for the NIRC campus.

Established in Cycle: 2011-2012

Implementation Status: Planned

Priority: High

Relationships (Measure | Outcome/Objective):

Measure: Rating Results for Satisfaction Survey |

Outcome/Objective: Survey Instrument Leads to a Positive Response Rating

Implementation Description: ILP Program

Projected Completion Date: 05/2013

Responsible Person/Group: Police Chief, Major, Deputy Chief, and Intelligence Specialist I

Additional Resources: 15 additional police officers

Budget Amount Requested: \$813,555.00 (recurring)

O/O 5: Intelligence Led Policing

The UL Lafayette police Department will implement an Intelligence Led Policing program by December 2012. This will include the following:

- 1- Conduct training for the Intelligence Specialist .
- 3- Conduct ILP training department wide.
- 4- Conduct 23 CFR 28 training department wide.
- 5- Implement daily intelligence reports.
- 6- Conduct daily operational meetings at 12 noon each day.
- 7- Conduct weekly strategic meetings on Friday of each week.
- 8- Evaluate program effectiveness based on crime prevention, lower arrest rates, and reduced number of reported crimes across all of the uniform crime reports.

Related Measures

M 5: ILP Implementation

All objectives were met with the implementation of the Intelligence Led Policing.

- 1- Analyst established
- 2- Strategic meetings began
- 3- Tactical meetings began
- 4- ILP Case study implemented
- 5- Training conducted for all personnel
- 6- additional training for analyst scheduled

Source of Evidence: Government standards

Target:

Annual Case Study

Finding (2015-2016) - Target: Met

See 2015 Annual Report for data related to ILP

M 6: ILP Arrest comparisons

ILP philosophy of 0 arrests 0 victimization- based on the years from 2009 to 2013. Also included in the 2013 Annual Report and Staffing Study is a case study on ILP along with supporting data.

Source of Evidence: Existing data

Target:

ILP Philosophy zero arrests/zero victimization

Analysis Questions and Analysis Answers

How were assessment results shared and evaluated within the unit?

A brief summary report for year 2015 were distributed to the executive staff in Public Safety, the summary was discussed in a public safety meeting.

Identify which action plans [created in prior cycle(s)] were implemented in this current cycle. For each of these implemented plans, were there any measurable or perceivable effects? How, if at all, did the findings appear to be affected by the implemented action plan?

increase in number of patrol officers (2014-2015):

ULPD experienced a 32% increase in Total Calls for Service from 2014 to 2015.

This was due to a substantial increase in self-initiated calls (Foot Patrols, Buildings, and Area Patrols) which makes up 76% of the all calls received by dispatch (measurable)

Findings:

UCR Reportable incidents indicate a decrease in Assaults, Burglaries, and Larcenies during the 2015 year:

Assaults reported decreased by 24%
Burglaries reported decreased by 17%
Larcenies reported decreased by 4%

Conduct Public Safety Survey & Community Satisfaction with Safety, Security, Professionalism

Question : What is your perception of public safety and security on campus?

535 Faculty and staff responded on the survey being Extremely Satisfied, Somewhat

Satisfied or Satisfied at a rate of 85.40%.

Extremely Satisfied: 22.66%
Somewhat Satisfied: 32.40%
Satisfied: 30.34 %

863 Students responded on the survey being Extremely Satisfied, Somewhat Satisfied, or Satisfied at a rate of 76.83%

Extremely Satisfied: 15.53%
Somewhat Satisfied: 28.04%
Satisfied: 33.26%

What has the unit learned from the current assessment cycle? What is working well, and what is working less well in achieving desired outcomes?

We need more staff based on the staffing study from year prior.

What is working well :ULPD experienced a 32% increase in Total Calls for Service from 2014 to 2015. This was due to a substantial increase in self-initiated calls (Foot Patrols, Buildings, and Area Patrols) which makes up 76% of the all calls received by dispatch. The increase in patrols may have a direct correlation with an overall reduction in crimes on campus. From 2014 to 2015 the University experienced a decline in Thefts campus wide. In 2015 there were 150 thefts down by 4% from 157 in 2014.

The perception of public safety and security on campus by both faculty and staff (85.40 percent), and students (76.83 percent) were reported at lower rates than previous survey results.